



Pam S. Shockley-Zalabak
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Dr. Pamela Shockley-Zalabak is chancellor and professor of communication at the University of Colorado at Colorado Springs.

The author of eight books and more than 100 articles and productions on organizational communication, Dr. Shockley's research interests center on building organizational trust. Her latest book, "Building the High Trust Organization" was published in 2010.

In addition to her duties as chancellor, Shockley-Zalabak continues to teach in the UCCS Communication Department.

Prior to assuming chancellor responsibilities, Dr. Shockley was vice chancellor for student success and the founding chair of the UCCS Communication Department. Dr. Shockley is the recipient of the University of Colorado Thomas Jefferson Award, President's Award for Outstanding Service, Chancellor's Award for Distinguished Faculty, the Colorado Speech Communication Association Distinguished Member Award, the 2003 Colorado Springs Chamber of Commerce ATHENA Women in Business Award, the 2005 Student Government Association Student Choice for Instructor of the Year Award, and the 2008 Colorado Springs Business Journal Women of Influence Award.

An Oklahoma native, Shockley-Zalabak earned bachelor's and master's degrees in communication from Oklahoma State University, Stillwater. She earned her PhD. from the University of Colorado, Boulder, in organizational communication.